



KNOW YOUR CALFRESH RIGHTS

30 DAYS!

If the county does not make a decision about your application within 30 days, they must determine the cause for the delay and, if the delay is their fault, **they must make a decision immediately.**

If you miss your first interview, and you request a second interview within 30 days of submitting your application, **the county must schedule the second interview.**

If you haven't provided the required documentation within 30 days of submitting your application, **the county must give you more time:**

- Either 30 more days from when you submitted, **OR**
- 30 more days from their request for missing documentation.

If you experience a delay, your right to appeal triggers after 30 days.

YOU CAN APPEAL

A "no" from the county is not the final answer!

You have **90 days** from the date on the county notice to file an appeal if you receive a **denial, termination, reduction, or overpayment notice.** (Note: You can appeal for up to 180 days with good cause.)

You can file an appeal by **calling 1-800-953-5253**, mailing your appeal form to the **Social Services Agency Appeals Unit in Oakland**, or dropping it off there in person. We recommend getting a receipt when you submit an appeal.

Almost all cases are resolved before the hearing date, but you have the right to specify your preferred language and request an interpreter for your hearing.

You can request a written statement from the county explaining why they denied your application **two days before your hearing.**

RETRO BENEFITS

If the county approves your application after your appeal, **you can receive retroactive benefits from the day your application was submitted.**

If you start a new application instead of appealing, you cannot get retroactive benefits. Appeals are important!

The Food Justice Project can

- Give you information about the appeals process
- Help you complete your **appeal paperwork**
- Help you **prepare** for your appeal hearing

BerkeleyLaw
UNIVERSITY OF CALIFORNIA

Pro Bono Program